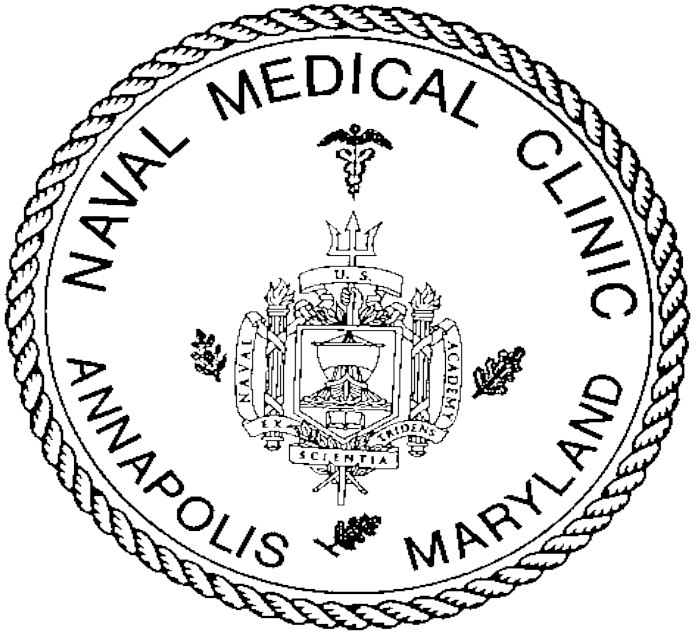
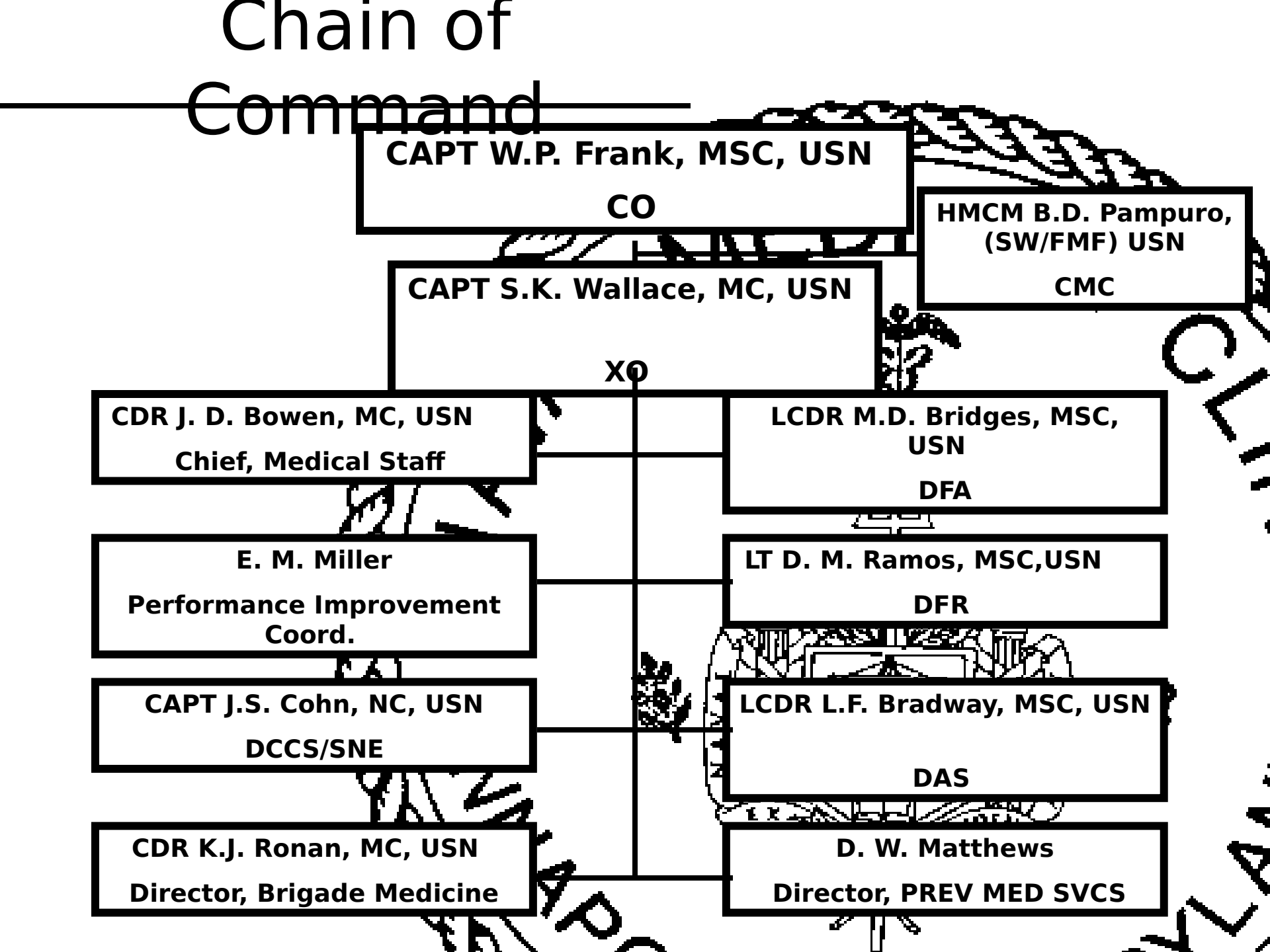
Naval Medical Clinic
Annapolis, Maryland



Our Mission

To promote the optimal health of the Brigade of Midshipmen (MIDS), Active Duty forces and all others entrusted to our care

Chain of Command



People We Serve

- MIDSHIPMEN (MIDS) 4449
- ACTIVE DUTY MILITARY 1835
- ACTIVE DUTY FAMILY MEMBERS 3070
- RETIREES 750
- RETIREE FAMILY MEMBERS 1475
- CIVILIAN EMPLOYEES (Occupational Health) 2165

TOTAL 13,744

* Information obtained from M2

Commands Supported

- U. S. Naval Academy
- USNA Public Works Center
- Naval Station
- USNA Band
- USNA Marine Barracks
- Construction Battalion Unit-403
- Naval Security Group Activity
- Electromagnetic Compatibility Analysis Center
- Defense Commissary Activity
- Defense Automated Printing Service
- Customer Service Desk
- USNA Branch Dental Clinic
- Surface Combat Systems Center Wallops Island, VA

Privileged Providers

5 - Family Practitioners

1.4 - Pediatricians

2 – Orthopedic surgeons

1 – Flight Surgeon

1 – Internal Medicine

1 – Occupational Health

1 – Physiatrist

1 – Primary Care Sports Medicine

3 – Physician Assistants

1 – Nurse Practitioner

2 – Pharmacists

2 – Physical Therapists

2 – Optometrists

1 – Podiatrist

3 – Psychologists

1 – Adolescent Medicine

External Health Care Resources

- TRICARE Preferred Providers Network
- Local Facilities – Anne Arundel Medical Center, Kimbrough Ambulatory Center [Ft. Meade], North Arundel Medical Center
- Tertiary Care Facilities

  National Naval Medical Center – Bethesda, MD

  Walter Reed Army Medical Center – Washington, DC

  Malcolm Grow Medical Center – Andrews AFB

Force Health Protection Issues/Successes

Readiness

- Training Calendar divided into three mission types [Wartime – Peacetime – Best Medical Business Practice] targeting Enlisted&Officer
- NMCLA medical readiness level ≥ 90%
- Provided deck-plate customer service to tenant activities and providing flu-shots to ACDU members and MIDS
- NMCLA provided ≥ 5000 hours of MST coverage to MIDS
- Huge commitment to support Varsity Sports

Force Health Protection Issues/Successes

Optimization

- Increased access
- Increased efforts to partner with NNMC for specialty care and other support (e.g. patient transporting)
- Implementation of Superbill use.

Integration

- Significant use of USNR/DoD/NS Students/Army/AFS to augment Family Health Center

Homeland Defense Issues/Successes

- Command-wide Emergency Management Plan (EMP) training held May 2003
- HURRICANE ISABEL afforded real-world opportunity to both exercise and execute EMP
- Lessons learned well documented and being incorporated into EMP
- WMD simulated exercise for FHC

Force Health Protection Issues/Successes

Patient Safety

- Patient Safety Report POC training - making Patient Safety champions in each department
- Rx HFMEA: Performed in-depth Healthcare Failure Mode and Effects Analysis of Rx process with multi-disciplinary team, resulting in 21 specific recommendations
- PAP Process HFMEA: On-going multi-disciplinary team process to improve process for ensuring patients receive timely feedback on results
- Fall Self-help cleanup made a dent and saved us about $60K in MRP $$

Training

- Integrated FY04 Training Plan into Task Force Excel

Force Health Protection Issues/Successes

Closed Medical Records (CMR) System

- Implemented Nov 02 to increase availability rate of medical records - - 1st CMR in NCA

HIPAA

- Sep 03 – NMCLA was 85% HIPAA Compliant, #1 in NCA per HSO
- As of Dec 03 – 98% of staff have completed HIPAA training

Major Concerns/Challenges

- Hospital Point (Bldg. 250) is 96 years old
- HVAC System/Roof/Electrical
- Maintain/enhance specialist care access
- **STAY AHEAD OF THE “RF BEAST”**

T.E.A.M. Annapolis Successes

1st Commander-In-Chief's Trophy since 1981!!

GO NAVY! BEAT TEXAS TECH!